

RECITALS

These general terms & conditions of sale (hereinafter the "GTCS") govern contractual relations pertaining to the sale of individual STAYS between the company HUTTOPIA and its non-business CLIENTS on one of the CITYKAMP by Huttopia URBAN CAMPSITES.

The GTCS are accessible on the WEBSITE of each CITYKAMP by Huttopia URBAN CAMPSITE.

DEFINITIONS

"**HUTTOPIA**" means the company Huttopia, a limited company with a board of directors and a supervisory board, entered in the Lyon Trade and Companies Register with the number 424 562 890, with its registered office at rue de Chapoly 69290 SAINT GENIS LES OLLIERES, represented by its current legal representative and operating CITYKAMP by Huttopia URBAN CAMPSITES.

"**CITYKAMP by Huttopia URBAN CAMPSITE**" means the following campsites only:

- **Paris Campsite:** 2 Allée du Bord de l'Eau 75016 Paris - +33 (0)1 45 24 30 00
- **Lyon Campsite:** Porte de Lyon 69570 Dardilly - +33 (0)4 78 35 64 55
- **Strasbourg Campsite:** rue de l'Auberge de Jeunesse 67200 Strasbourg - +33 (0)3 88 30 19 96
- **Colmar Campsite – Camping de l'III:** 1, allée du Camping - 68180 Colmar - Horbourg Wlhr - +33 (0)3 89 41 15 94
- **Angers – Lac de Maine Campsite:** Avenue du Lac de Maine 49000 Angers - +33 (0)2 41 81 97 37
- **Valkenburg Maastricht Campsite:** Stoeperweg 5- 6301 WP Valkenburg - +31 45 405 9292

"**WEBSITE**" means one of the following websites:

- **Paris Campsite:**
<https://www.campingparis.fr/en/>
- **Lyon Campsite:**
<https://www.camping-lyon.com/en/>
- **Strasbourg Campsite:**
<https://www.camping-strasbourg.com/en/>
- **Camping de l'III Colmar Campsite:**
<https://www.campingdeliii.fr/en/>
- **Angers – Lac de Maine Campsite:**
<https://www.campingangers.com/en/>
- **Valkenburg Maastricht Campsite:**
<https://www.camping-valkenburg.com/en/>

"**PITCHES**" means the bare pitches rented out for the installation of tents, caravans or motorhomes belonging to CLIENTS on CITYKAMP by Huttopia URBAN CAMPSITES.

"**ACCOMMODATION**" means all types of accommodation (chalets, mobile homes, tents, etc.) excluding PITCHES, offered for rental by CITYKAMP by Huttopia URBAN CAMPSITES.

"**STAYS**" means the provision of ACCOMMODATION or a PITCH and all related free or paying ancillary services.

"**CLIENT**" means any person booking a non-business STAY on a CITYKAMP by Huttopia URBAN CAMPSITE via the particular campsite's WEBSITE, via the booking centre, by post or directly with the campsite in question. The CLIENT acknowledges that they have the legal capacity to enter into contracts, namely being of legal age and not forming the subject of protective measures, or, failing this, having the permission of their guardian, where necessary.

INTEGRALITY

These GTCS set out all the parties obligations. In this respect, the CLIENT is deemed to accept them unreservedly and pursuant to the provisions of Article 1126 of French Civil Code.

CITYKAMP by Huttopia URBAN CAMPSITE and the CLIENT agree that the applicable GTCS on the day of booking exclusively govern their contractual relationship. They are accessible on the particular campsite's WEBSITE and, where applicable, will take precedence over any other version or any other contradictory document.

CITYKAMP by Huttopia URBAN CAMPSITE reserves the right to amend the GTCS, with the new version of the GTCS being applicable once they are published online.

PURPOSE

The purpose of the GTCS is to set out the conditions and obligations arising from any definitive booking for a STAY on a CITYKAMP by Huttopia URBAN CAMPSITE.

They define all the necessary stages involved in booking and paying for STAYS, whether the CLIENT makes a booking via the particular campsite's WEBSITE, by phone with the Huttopia Group's booking centre, by post, or directly with the campsite in question.

PRE-CONTRACTUAL INFORMATION

Prior to booking, the CLIENT acknowledges that they have received the

GTCS and all the information listed in Article L. 111-1 of French Consumer Code.

The CLIENT has access to all the information online or can also obtain all details of the services offered by CITYKAMP by Huttopia URBAN CAMPSITES by phone via the Booking Service in France on +33 (0)4 37 64 22 34, in French and English, Monday to Friday 9 a.m. - 7 p.m. and Saturdays (from January to June) 9 a.m. - 6 p.m., and via the Booking Service in The Netherlands +31 (0)85-040 11 40, in Dutch, English and German, Monday to Friday 9 a.m. - 6 p.m. and Saturdays (from January to June) 9 a.m. - 5 p.m. (times subject to change).

SERVICES AND RATES

a) STAYS on a PITCH:

CITYKAMP by Huttopia URBAN CAMPSITE provides the CLIENT with a bare PITCH, which can accommodate up to 6 people, for their tent, caravan or motorhome. Depending on the campsite, different types of PITCHES, the descriptions of which appear on the particular campsite's WEBSITE, are offered.

i) Rates-Services included in the rate

The rate for the PITCH: This is a fixed rate per night of occupancy for the type of PITCH in question. The basic fixed rate includes an installation, 1 or 2 people and a vehicle. Depending on the campsite, there may be an additional charge for an electric hookup. Additional people (adults or children) or additional items on the PITCH (second vehicle, trailer, motor cycle, boat, pet, tent or additional canopy, awning, etc.) are subject to a daily surcharge. All these rates can be viewed on the particular campsite's WEBSITE by entering the dates of your STAY. The basic fixed rate provides free access to sanitary facilities, reception, the swimming pool (on the opening dates and times), play areas and free or paying activities. For safety reasons, the number of people arriving for a STAY may not exceed the capacity of the PITCH. CITYKAMP by Huttopia URBAN CAMPSITE reserves the right to refuse access to the PITCH to any person exceeding the stated capacity.

ii) Arrivals and departures

PITCHES are available from 2 p.m. on the day of arrival and must be vacated by midday on the day of departure.

b) STAYS in ACCOMMODATION:

The description, minimum rental durations and rates vary depending on the season; they can be viewed on the particular campsite's WEBSITE by entering the dates of your STAY.

i) Rates-Services included in the rate

The rate for renting ACCOMMODATION includes rental of the accommodation, depending on the number of people (based on capacity), utility costs (water, gas, electricity), a vehicle, access to reception services, the swimming pool (on the opening dates and times), play areas, other facilities and activities (free or paying). For safety reasons, the number of people arriving for a STAY may not exceed the capacity of the ACCOMMODATION. CITYKAMP by Huttopia URBAN CAMPSITE reserves the right to refuse access to the accommodation to any person exceeding the stated capacity. The fully-fitted ACCOMMODATION must be returned clean and tidy on departure. All ACCOMMODATION is non-smoking.

ii) Arrivals and departures

ACCOMMODATION is available from 4 p.m. on the day of arrival and must be vacated by 10 a.m. on the day of departure.

TRANSFERS, SUB-LETTING

All rentals are booked in a specific name; they may not be transferred or sub-let without the prior written consent of CITYKAMP by Huttopia URBAN CAMPSITE.

CHANGES TO RATES

Rates are dynamic and may change over the course of a season. CITYKAMP by Huttopia URBAN CAMPSITE may not be held liable in the event of a difference in the rate between two STAYS booked for the same period.

The rates are in euros, including VAT at the applicable rate at the time the STAY is booked. The total price of a STAY includes the rate for renting PITCHES or ACCOMMODATION, selected ancillary services, booking fees and possible cancellation insurance. Any change to or amendment of the rates, as well as any changes in taxes applicable to the STAY, on the billing date, may be reflected in the price of the STAY

TOURIST TAX

Tourist tax collected on behalf of local authorities is not included in our rates. The total amount of this tax, which is calculated per person and per day, varies depending on the destination and may change over the course of the year.

PROMOTIONS

Promotional offers are subject to certain conditions and, in particular, availability. Furthermore, rate reductions or promotions cannot be combined unless stipulated otherwise and cannot be applied retroactively. On such occasions, it is possible for CLIENTS to have paid different prices for the same STAY. CITYKAMP by Huttopia URBAN CAMPSITE may not be held liable in the event of a difference in the rate between two STAYS.

BOOKING AND PAYMENT

1) BOOKING CONDITIONS

The CLIENT has the option of booking online, by phone or by post, on the basis of the PITCHES, ACCOMMODATION and services offered on the particular campsite.

All bookings must be accompanied by a payment including:

- a deposit, calculated on the basis of the type of STAY booked, the rate chosen by the CLIENT and the booking date, of between 30% and 100% of the total price of the STAY (rental only or rental with services).
- any possible administration/booking fees and possible charges for taking out cancellation-curtalement insurance for the STAY.

Please note that for 1 and 2 night STAYS on a PITCH, the deposit requested is 100% of the price of the STAY.

CITYKAMP by Huttopia URBAN CAMPSITE hereby notifies the CLIENT that, irrespective of the chosen channel, a booking only becomes effective once written confirmation of the booking is issued by e-mail (and on request,

by post), following receipt of the deposit and possible administration fees, as well as possible charges for taking out cancellation insurance. This written booking confirmation contains the details of the booking made by the CLIENT, as well as all information relating to their STAY.

2) WEBSITE BOOKINGS

As regards bookings made via the particular campsite's WEBSITE, in order for the booking to be confirmed, the CLIENT must provide all the information requested and have read and accepted these GTCS by clicking where indicated.

After reading the summary of their booking, the CLIENT must click on the chosen payment method and make a payment to definitively confirm their booking.

Following their booking, the CLIENT will receive an e-mail confirmation containing the details of their STAY (content of services, dates and duration, price and payment terms).

3) PAYMENT SCHEDULE

In addition to the deposit paid at the time of booking, the balance must be paid 30 days prior to the scheduled arrival date, irrespective of the STAY booked (PITCH or ACCOMMODATION). A CLIENT who has not booked must pay for their STAY in full on arrival at the particular campsite. The full price of the STAY (ACCOMMODATION/PITCH) is payable immediately at the time of booking for the NO FLEX rate.

Should these sums not be paid by the aforementioned due dates, the STAY will be deemed to have been cancelled by the CLIENT and the cancellation fees set out in the article entitled "CANCELLATION OF STAYS" will be applicable. Should the STAY be non-cancellable/non-amendable, no refunds will be paid pursuant to the article entitled "NON-CANCELLABLE AND NON-AMENDABLE STAYS/OFFERS/RATES".

Should the deposit be paid via the particular campsite's WEBSITE, the balance for the STAY will be automatically debited when it is due using the same payment method as that used for the deposit, except if the CLIENT chooses to pay the balance manually. This choice must be made by the CLIENT at the time of paying the deposit.

4) COOLING-OFF PERIOD

Pursuant to the provisions of Article L. 221-28 12 of French Consumer Code, the cooling-off period does not apply to accommodation, transport, catering and leisure services provided on a given date or at a given frequency. As a result, no request to withdraw from a STAY will be accepted.

5) PAYMENT METHODS

When booking via the particular campsite's WEBSITE or via the booking centre, payment of the deposit or full payment for the STAY is made online via the particular campsite's WEBSITE (various payment methods are offered depending on the country/WEBSITE browser language, including: BCMC, IDEAL, Sofort Überweisung, Paypal, etc.) or via a payment link sent by the booking centre or the campsite. The transaction is immediately debited from the CLIENT's bank card following verification of the latter's details. By providing information relating to their bank card, the CLIENT authorises CITYKAMP by Huttopia URBAN CAMPSITE to take payment of the deposit or full payment for their STAY from their bank card. To this end, the CLIENT confirms that they are the holder of the bank card to be debited and that the name appearing on the bank card is theirs.

When booking by post, payment of the deposit or full payment for the STAY can be made by cheque in euros (by recorded delivery or registered post) up to 30 days prior to arrival or using holiday vouchers (by recorded delivery with acknowledgement of receipt). Postal bookings must be sent to the following address: HUTTOPIA – Service Réservations – rue du Chapoly – 69290 St Genis les Ollières - France. Cheques are no longer accepted less than 30 days prior to the arrival date for a postal booking.

The balance for the STAY can be paid by the CLIENT via the particular campsite's WEBSITE by logging in to their personal "my account" area, where they will also find their booking summary. The balance can also be paid at the CITYKAMP by Huttopia URBAN CAMPSITE or via the Booking Centre.

The other payment methods accepted are as follows: holiday vouchers (by recorded delivery with acknowledgement of receipt), cash in euros only at campsites and by cheque in euros up to 30 days prior to arrival, to be sent to HUTTOPIA – Service Réservations– rue du Chapoly – 69290 St Genis les Ollières - FRANCE.

Cheques are not accepted at campsites for payment on site.

ALLOCATION OF PITCHES / ACCOMMODATION

PITCHES or ACCOMMODATION are allocated without distinction in the order in which bookings are registered. Under no circumstances can CITYKAMP by Huttopia URBAN CAMPSITE guarantee that the PITCH or ACCOMMODATION requested by the CLIENT will be allocated to them. However, in the case of force majeure, CITYKAMP by Huttopia URBAN CAMPSITE reserves the right to amend the allocation of the PITCH or ACCOMMODATION. PITCHES are allocated automatically based on the equipment specified when the CLIENT makes their booking (small, medium and large tent or caravan measuring less than 6 metres or caravan over 6 metres, motorhome measuring less than 6 metres or mobile home over 6 metres, van/small van). CITYKAMP by Huttopia URBAN CAMPSITE shall not be liable should the CLIENT fail to specify the correct category of equipment and should the PITCH allocated not be suitable.

AMENDING A STAY

Amendment by the CLIENT: A request to amend the services provided for a STAY may be made by the CLIENT up to 14 days prior to arrival. In this case, CITYKAMP by Huttopia URBAN CAMPSITE will make every effort to fulfil this request depending on availability for the type of PITCH or ACCOMMODATION initially booked, if the chosen rate allows amendments. This amendment request may be subject to payment of the fixed rate "Cancellation/amendment fees" applicable at the time of the amendment, in addition to any price supplement or reduction depending on the amendment requested. See rates on the particular campsite's WEBSITE.

CITYKAMP BY HUTTOPIA GENERAL TERMS & CONDITIONS OF SALE

version applicable from 9 March 2023

Amendment by CITYKAMP by Huttopia URBAN CAMPSITE: In the event that CITYKAMP by Huttopia URBAN CAMPSITE should be obliged to amend the services initially provided for the STAY, it will make every effort to provide similar services; the CLIENT may either accept the amendment or terminate the Contract and receive a refund of amounts paid, under the conditions set out in Article L 214-1 of French Consumer Code.

CANCELLATION OF A STAY

Cancellation by CITYKAMP by Huttopia URBAN CAMPSITE (excluding cases of force majeure): in the event of cancellation prior to the CLIENT's departure from their place of residence to the campsite for their STAY, amounts paid by the CLIENT will be refunded in their entirety by CITYKAMP by Huttopia URBAN CAMPSITE following notification of the cancellation by e-mail or post with acknowledgement of receipt and in accordance with the conditions set out in Article L 214-1 of French Consumer Code. In the event of cancellation after the CLIENT's departure from their place of residence to the campsite for their STAY, CITYKAMP by Huttopia URBAN CAMPSITE undertakes to offer the CLIENT an equivalent STAY and to possibly pay all surcharges and, if the services accepted by the CLIENT are of a lower quality, CITYKAMP by Huttopia URBAN CAMPSITE will refund the difference.

Cancellation (in whole or part) by the CLIENT:

Should the CLIENT wish to cancel, they must notify CITYKAMP by Huttopia URBAN CAMPSITE by email or send a letter to the following address: Huttopia, Service clients, rue du Chapoly, 69290 Saint Genis les Ollières, France; CITYKAMP by Huttopia URBAN CAMPSITE hereby draws the CLIENT's attention to the fact that, failing cancellation under the conditions set out in this article, the CLIENT will be obliged to pay all amounts due in respect of the Contract. Irrespective of the cancellation date, administration fees and any charges for insurance possibly taken out will not be refunded. The date of acknowledgement of receipt of the cancellation letter/e-mail will determine the possible cancellation costs in line with the following scale:

STAYS in ACCOMMODATION:

For all STAYS cancelled more than 30 days prior to the arrival date, a cancellation fee, for each ACCOMMODATION and/or each PITCH, the booking fees and the possible amount for taking out cancellation insurance will be retained. From 30 days prior to arrival or in the event of a no-show at the campsite, the total price of the STAY is payable and retained.

STAYS on a PITCH:

For all STAYS cancelled more than 30 days prior to the arrival date, a cancellation fee, for each pitch, the booking fees and the possible amount for taking out cancellation insurance will be retained. From 30 days prior to arrival or in the event of a no-show at the campsite, the deposit is retained. Irrespective of the cancellation date, administration fees and any charges for insurance possibly taken out will not be refunded.

Non-use of ancillary services:

Ancillary services booked by the CLIENT and not used by them will not be refunded.

NON-CANCELLABLE AND NON-AMENDABLE STAYS/OFFERS/RATES

CITYKAMP by Huttopia URBAN CAMPSITE may offer STAYS at preferential "no flex" rates on given dates, which cannot be amended, refunded or exchanged.

As a result, no amendment or cancellation requests will be considered by CITYKAMP by Huttopia URBAN CAMPSITE and no refunds will be paid, including refunds for ancillary services that may have been booked for a supplement.

CANCELLATION AND CURTAILMENT INSURANCE

Cancellation and curtailment insurance for a STAY is optional but the CLIENT is invited to take it out at the time of booking. The cost of this insurance is a percentage of the total cost of the STAY.

This insurance covers, specifically, the cancellation of STAYS due to illness (hospitalisation), a serious accident or death, events causing significant damage to your home, redundancy or a change in your leave by your employer, as the result of being called to attend an examination or appear before a court. All clauses of the cancellation insurance policy can be viewed on request and on our website. In the event of the cancellation or curtailment of a STAY for a reason covered by the policy taken out, you must submit your claim online to: www.declare.fr or by e-mail: claims@declare.fr or by post: Gritchen Tolède Associés - Service Sinistres - 27 rue Charles Durand - CS 710139 - 18021 BOURGES Cedex, France. You are hereby reminded that, by virtue of the provisions of Article L121-4 of French Insurance Code, where several insurance policies are taken out without fraud, each of them will be effective up to the maximum cover provided by each policy, and in accordance with the provisions of Article L121-1 of French Insurance Code.

LATE ARRIVAL, EARLY DEPARTURE

In the absence of a message, by any possible means, from the CLIENT, stating that they have been forced to delay their arrival date, the PITCH or ACCOMMODATION in question becomes available 24 hours after the arrival date scheduled in the Contract, and full payment for services remains due.

No reduction will be granted in the event of any early departure from ACCOMMODATION or a PITCH (cf. refund options offered by cancellation insurance).

SECURITY DEPOSIT

In order to facilitate the CLIENT's arrival on the campsite for their STAY, at the time of booking, the CLIENT is asked to check-in online or by e-mail or SMS, prior to the start of their STAY. This online pre-check-in allows the CLIENT to provide a security deposit by means of a simple bank card pre-authorisation, with no money being debited from the CLIENT's bank account at this point. This pre-authorisation is retained for 1 month. Should there be more than 1 month between two STAYS, a new pre-check-in will be required.

Completing an online pre-check-in means that the CLIENT does not need to pay a security deposit for their ACCOMMODATION on arriving for their STAY, or for their rental of ancillary equipment (barbecue, fridge or baby kit, etc.) or bikes during their STAY.

In the event that the CLIENT should owe the particular campsite money, the security deposit may be used by CITYKAMP by Huttopia URBAN CAMPSITE to cover:

- additional cleaning costs (up to a maximum of €90),
 - costs associated with a failure to return, or damage to, ancillary rental equipment, such as barbecues, fridges, baby kits, etc. (up to a maximum of €90),
 - costs associated with damage to the ACCOMMODATION caused by the CLIENT (up to a maximum of €200),
 - the security deposit or costs associated with damage to a hire bike or bikes caused by the CLIENT up to the amounts specified in the bike hire contract, in particular the appendix entitled "repair costs"
 - all sums payable by the CLIENT to the campsite for the accommodation service and/or ancillary services used on site and not paid for by the CLIENT at the time of their departure,
 - costs associated with the loss of keys issued to the CLIENT at the time of their arrival on the particular campsite (up to a maximum of €10)
- In the case of amounts debited for additional cleaning costs, the costs of replacing keys or costs associated with damage to the ACCOMMODATION caused by the CLIENT, CITYKAMP by Huttopia URBAN CAMPSITE issues a corresponding invoice.

CLEANING

The CLIENT must return the ACCOMMODATION in a clean and tidy state. The CLIENT may ask for cleaning to be carried out, in return for a cleaning fee to be paid on site. See rates on the particular campsite's WEBSITE.

RENTAL OF ANCILLARY EQUIPMENT

Depending on availability, the CLIENT may rent ancillary equipment (barbecue, fridge, baby kit, etc.) at the time of booking their STAY or directly with the particular CITYKAMP by Huttopia URBAN CAMPSITE during their STAY. The rented equipment is deemed to have been handed over to the CLIENT in good working order. It is the CLIENT's responsibility to ensure that the ancillary equipment hired is used in a normal and reasonable manner and to take all the necessary precautions when using it.

LEISURE ACTIVITIES

Any free or paying activities appearing on the particular campsite's WEBSITE, in an e-mail or offered on the particular campsite, may, under certain circumstances, be amended or cancelled.

MINORS

Minors not accompanied by their parents are not allowed on CITYKAMP by Huttopia URBAN CAMPSITES.

PETS

A single pet is allowed per ACCOMMODATION or PITCH, in return for payment of a fixed fee per day, which is not included in the rate for renting ACCOMMODATION and PITCHES. The CLIENT must inform the particular campsite of this at the time of booking or on arrival.

Pets may not roam freely and must be kept on a lead. They are not allowed in communal areas (restaurant, event venue, bar, swimming pools). They are welcomed on two conditions:

- a valid rabies vaccination
 - identification by a tattoo or chip confirmed by a card published by an official Central Canine Society.
- The CLIENT must be in possession of the pet's health record and comply with the internal regulations for each site. Dangerous or aggressive pets (category 1 and 2 dog breeds are banned), as well as "new pets" (rodents, birds, reptiles, amphibians, fish, etc.) are not allowed.

INTERNAL REGULATIONS

To ensure that all CLIENTS' STAYS run smoothly, internal regulations are available from Reception on each campsite. CITYKAMP by Huttopia URBAN CAMPSITE invites CLIENTS to read and abide by these internal regulations. Should these regulations be blatantly disregarded, the Director of the particular campsite may impose penalties, which may extend as far as termination of the contract.

LOSS, THEFT, DAMAGE

CITYKAMP by Huttopia URBAN CAMPSITE draws the CLIENT's attention to the fact that rental on a campsite is not covered by hotel operators' liability set out in Articles 1952 et seq. of French Civil Code.

As a result, CITYKAMP by Huttopia URBAN CAMPSITE accepts no liability in the event of the theft of or damage to personal effects, both within ACCOMMODATION and within the CLIENT's equipment on PITCHES or in communal areas. CITYKAMP by Huttopia URBAN CAMPSITE shall not be liable in the event of theft or damage to CLIENTS' personal effects, except in the case of a proven breach of its obligations by the particular campsite. CLIENTS are also reminded that car parks are not guarded and that parking is at the CLIENT's own risk. CITYKAMP by Huttopia URBAN CAMPSITE also accepts no liability in the event of an incident involving the CLIENT's civil liability.

PERSONAL DATA

In order to respect the privacy of its CLIENTS and pursuant to the applicable regulations governing the protection of personal data, CITYKAMP by Huttopia URBAN CAMPSITE has implemented a privacy policy. CITYKAMP by Huttopia URBAN CAMPSITE thus intends to inform the CLIENT of the nature of personal data collected when booking their STAY, the legal basis and purpose of data processing, as well as their rights.

CITYKAMP by Huttopia URBAN CAMPSITE invites the CLIENT to read its privacy policy, which can be accessed via this [link](#), and forms an integral part of the GTCS.

THE CAMPSITE'S LIABILITY

All photographs and text used in a brochure or on the particular campsite's WEBSITE are non-contractual. They are provided for information purposes only. It is possible that certain activities and facilities offered by CITYKAMP by Huttopia URBAN CAMPSITE and appearing in the description in the brochure may be withdrawn, in particular due to weather conditions or in the event of force majeure as defined by the GTCS.

CITYKAMP by Huttopia URBAN CAMPSITE makes every effort to ensure that its commercial documents and, in particular, leaflets, advertisements

and catalogues, are as representative as possible of the services offered. However, it is possible that the CLIENT's perception of the photographic representation of services does not correspond exactly with the services themselves. Their role is, therefore, essentially informative.

FORCE MAJEURE

Occurrence of an event of force majeure pursuant to Article 1218 of French Civil Code (namely any event beyond the control of the debtor and that could not be reasonably foreseen when concluding the contract and of which the consequences cannot be avoided by taking appropriate measures), will result in the parties' obligations in respect of the Contract being suspended.

The party invoking a case of force majeure, as set out above, will immediately inform the other party of its occurrence in writing, by any possible means. The parties will jointly examine the effect of the event and agree, where applicable, on conditions under which implementation of the Contract can be resumed.

Should the case of force majeure last for more than three weeks, the Contract will be terminated as of right.

All circumstances beyond the control of the parties preventing them from fulfilling their obligations under normal conditions are deemed to be causes releasing the parties from their obligations and resulting in their suspension. The party invoking the circumstances set out above must immediately notify the other party of their occurrence, as well as the end thereof.

The following will be deemed to be cases of force majeure: all unavoidable events or circumstances, external to the parties, which are unforeseeable, inevitable and/or beyond the control of the parties, and that cannot be prevented by the latter, despite all reasonable efforts. It is expressly agreed that the following are deemed to be cases of force majeure or acts of god, in addition to those habitually accepted as legal precedents by French courts: storms, flooding, lightning, earthquakes, fire, or the failure of telecommunication networks or inherent issues with telecommunication networks external to the CLIENTS, interruption of means of transport or supplies, epidemics or pandemics.

The parties will jointly examine the effect of the event and agree on conditions under which implementation of the contract will be continued. Should the case of force majeure last for more than three weeks, rental contracts for pitches and accommodation will be terminated as of right.

PARTIAL INVALIDITY

Should one or more clauses of these general terms & conditions be deemed invalid or declared as such pursuant to a law or regulation, or as the result of a definitive court ruling, the other clauses will retain their full force and scope.

NON-WAIVER

A decision by one of the parties not to invoke a breach by the other party of any one of the obligations set out in these general terms & conditions may not be interpreted in future as a waiver of the obligation in question.

CONTRACT LANGUAGE

These general terms & conditions of sale are written in French. In the event that they translated into one or more foreign languages, the French text will be the authoritative version in the event of a dispute.

DISPUTE RESOLUTION – MEDIATION

For French and European Union citizens, in the event of any dispute regarding the validity, interpretation, implementation or non-implementation, amendment or termination of the contract, the CLIENT and CITYKAMP by Huttopia URBAN CAMPSITE will endeavour to find an amicable solution. To this end, the CLIENT will send his complaint by registered letter with acknowledgement of receipt to HUTTOPIA – Service relation clients, rue du Chapoly, 69290 Saint Genis les Ollières, France or to the following address: serviceclient@huttopia.com no later than one month after their STAY.

In the absence of a satisfactory outcome and pursuant to Article L. 612-1 of French Consumer Code, within one year of their written complaint, subject to Article L.152-2 of French Consumer Code, the CLIENT may submit a request for amicable resolution by means of mediation, to:

SAS Médiation Solution

222 chemin de la bergerie 01800 Saint Jean de Niois, France

website: <https://www.sasmediationsolution-conso.fr>,

e-mail: contact@sasmediationsolution-conso.fr

To ensure that the CLIENT is fully informed, they are hereby notified that the use of SAS Mediation Solution is free for them, even though they may have initiated its involvement.

In the event of unsuccessful mediation, the CLIENT and CITYKAMP by Huttopia URBAN CAMPSITE may refer the matter to the competent French court or to the court of their place of habitual residence for CLIENTS habitually resident in a European Union member state other than France.

APPLICABLE LAW

These general terms & conditions are governed by French law, subject to mandatory provisions from which the parties may not derogate.