

HUTTOPIA WHITE MOUNTAINS CANCELLATION POLICY

To guarantee your reservation, a full deposit equal to the total amount of your stay will be charged to your credit card at the time you make your reservation.

NEED TO CANCEL?

If you need to cancel or change your reservation, please call 603 447 3131 before the deadline listed below. You will then either receive your deposit refund, minus a \$25 cancellation fee or a new reservation. If you opt for a « no-flex » reservation, you accept to forfeit your deposit in case you modify or cancel your stay. Text and email notifications for cancellations or changes are not acceptable.

Reservations made after the deadlines listed below require nonrefundable deposits. Cancellations made after deadlines will result in forfeiture of all deposits.

14 days cancellation notice required.

HUTTOPIA WHITE MOUNTAINS RULES

CHECK-IN TIME: 4 pm

CHECK-OUT TIME: 10 am

All guests must be 21 years or older, or with a parent or legal guardian to rent a rental unit.

RATES

Rentals rates are based on a maximum occupancy mentioned in the lodging description. This price covers free access to the shower blocks and toilets, the reception area, the swimming pool (during opening dates), entertainment activities and playgrounds, and the access to the lake (special regulation applies).

Prices are in US Dollar without taxes. Any changes to rates as well as to the taxes applied to your stay, at the date of invoicing, could affect the price of your stay.

CANCELLATION OR MODIFICATION OF YOUR STAY

Up to 14 days before the beginning of your stay, modifications are accepted at all times. A \$25 modification fee will be charges.

13 days or less before the beginning of the stay, stays cannot be canceled nor modified, under any circumstances. No refund will be made in case of early departure.

In case of no-show, in the absence of a written message from the camper specifying that they have had to change the dates of their arrival, the pitch or accommodation will be considered available and unoccupied 24 hours after the intended arrival date.

STAYS \ OFFERS \ NON-MODIFIABLE AND NO-EXCHANGEABLE RATES (NO FLEX RATE)

HUTTOPIA may offer stays and rentals at preferential rates on fixed dates that are non-modifiable, non-refundable, and no exchangeable. The conditions of cancellation and modifications mentioned above are not applicable. Consequently, no reimbursement can be made, including the reimbursement of ancillary services which may have been booked in addition.

PETS

A limit of 1 dog per site or rental with a pet fee of \$4 / night.

We are unable to accept the following breeds or any mixes of these breeds: Pitbulls or Rottweilers. We are also unable to allow any dog that shows signs of aggression, regardless of breed. Please keep your pets on a 6 or shorter leash at all times and clean up after them.

FIREWOOD

To protect our forest and your vacation spot, Huttopia White Mountains does not permit any firewood, of any kind, from anywhere, to be brought into the site by the customer. Huttopia White Mountains approved firewood that is reasonably priced and available for purchase at the office.

RENTAL UNITS

One vehicle allowed per unit. Vehicles must park on the dedicated spot they were attributed. Extra vehicles may be allowed but must be parked in the overflow parking lot with a fee of 10\$/day/vehicle. Accommodation is fully equipped, linen and towels are provided in all rental accommodation. Your accommodation must be returned clean and in its original condition at your departure. Accommodation is non-smoking. For rental accommodation, a safety deposit of \$150 is required upon arrival. You may be asked to pay this by credit or debit card. This sum will be returned to you in its full amount on the day of your departure or within eight days of the end of your stay, following a satisfactory inventory of your accommodation after check-out.

CAMPFIRES

Please keep campfires contained in provided fireplace and no higher than a few inches above the fireplace. All fires must be completely extinguished by midnight.

QUIET HOURS

Our quiet hours are from 10:00 PM to 8:00 AM. Please respect the tranquility of neighboring campers.

ALCOHOLIC BEVERAGES

May only be consumed at your campsite in moderation. Alcohol is prohibited in public areas. Firearms: no firearms are allowed at any time in the campground. Non-Smoking: A fee of up to 250 USD will be assessed for smoking in a non-smoking place such as all rentals or public areas.

INSURANCE

We accept no responsibility for the theft or damage of personal belongings on the campsite. Huttopia cannot be held liable for the theft or damage of campers' personal belongings. It should also be noted that the car parks do not have security guards and are used at the vehicle owners' risk.

SPECIAL OFFERS / LAST MINUTE DEALS

In these cases, some customers may have paid a different price for the same stay. The difference between the price actually paid and the special offer price will in no case be paid back to the customers who paid the higher amount. Discounts can in no case be combined with any other promotional offers.

YOU'RE IN BEAR COUNTRY

Be bear aware! Keep a clean site, never store food or smelly clothing in your tent, wash dishes and dispose of food scraps right after eating, leave area free of food and odors, do not sleep in clothes worn while cooking. Feeding bears is illegal!