

HYGIENE COMMITMENTS

FOR HOLIDAYS WITH PEACE OF MIND

2020 SEASON

So you can enjoy the open air and great outdoors comfortably and safely this summer, we have adopted an innovative and unique approach in the open-air accommodation industry with an exclusive **SOCOTEC - HUTTOPIA GROUP**.

WE THUS COMMIT TO:

- 1 Respecting the recommendations of the health authorities and the hygiene plan put in place by professionals in the open-air hospitality industry.
- 2 Training our teams in the preventative measures and hygiene protocols and providing them with protective equipment.
- 3 Setting up signage reminding people of the preventative measures and social distancing recommendations as well as new circulation systems in the public areas of the sites (reception, central lodge, washrooms, etc.).
- 4 Providing hydroalcoholic gel, disinfectant, or soap for our customers and teams in the main communal areas, and raising people's awareness about the areas where most contact occurs.
- 5 Carrying out rigorous and meticulous virucidal cleaning of the communal areas and washrooms several times a day, and of the accommodation at each change of clients, in accordance with the hygiene plan.
- 6 Adapting the check-in and check-out procedures in order to limit the number of people at reception.
- 7 In the case of symptoms, requesting our employees and customers to stay at home. If necessary, we will apply the risk management protocol in the event of suspected contagion of a client or employee with COVID-19 in accordance with the recommendations of the health authorities.
- 8 Applying the reinforced, specific health and hygiene safety and access guidelines for all our services: take-away food or on-site catering, swimming pool, activities, etc. in accordance with the recommendations of the health authorities.



SOCOTEC is a trusted third party which carries out audits and recommendations and guarantees compliance with our commitments. Cleanliness and hygiene have always been of paramount importance at Huttopia Group and we will therefore be carrying out reinforced hygiene measures from the moment our sites open.

